

Odometer Corrections: Customer Guidance

MVD Vehicle Central Programs

Follow the below steps for assistance with navigating odometer correction requests. For additional information, please visit <https://iowadot.gov/biip/odometers>, or contact odometer.corrections@iowadot.us for support.

Important Odometer Correction Notes:

This process is not intended for dealership/car auction errors. For these scenarios, email odometer.corrections@iowadot.us for assistance.

Customers reserve the right to log the numerical value displayed on the vehicle’s dashboard if they wish (with the branding of “not actual mileage”). Once the customer chooses this option, an odometer correction will not be considered/completed in the future.

Iowa Vehicle Title

If...	Then...
Front/back title correction is less than 10,000 miles (+/-) of current title-	Proceed with the options below.
Front/back title correction is more than 10,000 miles (+/-) of current title-	Email odometer.corrections@iowadot.us for assistance.

Scenario 1: Seller made an alteration (i.e.- scribble, erasures, cross out, whiteout, wrong mileage) on the titling document. **Action:** Seller obtains a replacement title from the county and reassign to appropriate parties.

Scenario 2: Seller realizes the miles on the face of the title are higher than the amount specified on the reassignment to buyer section. **Action:** Seller obtains a corrected title from the county and reassign the purchasing party(s).

Seller will need to be prepared to provide the following:

- Title document
- Notarized Statement of Facts ([Form 420051](#)) (Must be provided by both parties).
- Carfax report (provided by the customer)
- Recent service record, or other product that displays VIN and Miles
- Photo of the odometer

Scenario 3: Seller is no longer available or unwilling to help buyer with the correction on the title. **Action:** Buyer submits a correction request to odometer.corrections@iowadot.us.

Buyer will need to be prepared to provide the following:

- An image of the front and back of title.
- Summary of request. Additional information may be requested based on the scenario.

Out-of-State Vehicle Title

If the odometer discrepancy is on the printed portion of an out of state title, only the state of origin that issued the title with the incorrect odometer can administer an odometer correction. **Action:** Sellers should contact the issuing state.

Odometer corrections made to the reassignment section of the titling document:

If...	Then...
Reassignment title correction is within 10,000 miles (+/-) of current title-	Proceed with the options below.
Reassignment title correction is more than 10,000 miles (+/-) of current title-	Email odometer.corrections@iowadot.us for assistance.



Scenario 1: Seller made an alteration (i.e.- scribble, erasures, cross out, whiteout, wrong mileage) anywhere on the titling document. **Action:** Seller will need to request a replacement title from state of origin and reassign to appropriate parties.



Scenario 2: Seller made a mistake (i.e.- alters the numbers, adds/omits digits, decimal point placement, etc.) on the information provided on the titling document. **Action:** Seller and Buyer will need to be prepared to provide the following documentation to the county issuing the title:

- Title document
- Notarized Statement of Facts ([Form 420051](#)) (Must be provided by both parties).
- Odometer Disclosure Statement ([Form 411077](#)) signed seller to buyer. (Must be provided by both parties)
- Carfax report (provided by the customer)
- Recent service record, or other product that displays VIN and Miles
- Photo of the odometer



Scenario 3: Buyer realizes the miles on the face of the titling document are higher than the amount specified on the reassignment to buyer section. **Action:** Seller obtains a corrected title from the state that issued the original title and reassign the purchasing party(s).



Scenario 4: Seller is no longer available or unwilling to help buyer with the correction on the title. **Action:** Buyer submits a correction request to odometer.corrections@iowadot.us.

Buyer will need to be prepared to provide the following:

- An image of the front and back of titling document.
- Summary of request. Additional information may be requested based on the scenario.