

## Emergency or Critical Situations

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**REPORT PROBLEM  
OR EMERGENCY  
1-800-XXX-XXXX  
X-ING 999 999 Z  
XYZ RAILROAD**

**If at a crossing:**

- Look for the sign
- Call the telephone number
- Provide the X-ing ID number posted
- State the nature of the problem

### BNSF Railway Company (BNSF)

800-832-5452

### Boone & Scenic Valley Railroad (BSV)

515-433-0527

### Burlington Junction Railroad (BJRY)

888-753-6157

### Canadian Pacific Kansas City Railway (CPKC) (owner of Dakota, Minnesota & Eastern Railroad (DME))

24-hour Hotline  
800-716-9132

### CBEC Railway, Inc. (CBEC) (operated by IAIS)

800-321-3891

### Cedar Rapids and Iowa City Railway Co. (CRANDIC)

866-365-1715

### Cedar River Railroad Company (CEDR) – operated by CN

800-465-9239

### Chicago, Central and Pacific Railroad (CCP) - operated by CN

800-465-9239

### CN (owner of Chicago, Central and Pacific Railroad and Cedar River Railroad)

800-465-9239

### D & W Railroad (IANR)

800-392-3342

### D & I Railroad (DAIR)

800-843-7992

### Dakota, Minnesota and Eastern Railroad (DME) – operated by Canadian Pacific Railroad (CP)

800-716-9132

### Davenport Industrial Railroad (DIR)

855-563-4072

### Iowa Interstate Railroad Company (IAIS)

800-321-3891

### Iowa Northern Railway Company (IANR)

800-383-5810

### Iowa River Railroad (IARR)

641-751-5105 or 319-389-6975

### Iowa Southern Railway (ISRY) – leased by Progressive Rail Incorporated

715-563-4327

## Emergency or Critical Situations

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Iowa Traction Railroad (IATR) – owned by  
Progressive Rail Incorporated

715-651-4740

Jaguar Transport

833-261-7790

Keokuk Junction Railroad Company (KJRY)  
– owned by Pioneer Lines

855-258-4514

Norfolk Southern Railway Company (NS)

800-453-2530

Pioneer Lines (owner of KJRY)

800-914-7851

Progressive Rail Incorporated (leases  
Iowa Southern Railway & Iowa Traction  
Railway)

715-651-4740

Union Pacific Railroad Company (UP)

888-877-7267